

AMENDMENT TO THE CLAIMS

The following claims provided under the heading "Listing of Claims" replace all prior versions, and listings, of claims in the above-identified patent application:

Listing of Claims:

Claim 1 (Currently Amended): A system for providing pharmacy services to a customer at a location where a live pharmacist is not available, said system comprising:

an interactive pharmacy kiosk computer system including having a videoconference arrangement, a document scanner and communication system; and a servicing pharmacy computer system remotely located from the pharmacy kiosk computer system, the servicing pharmacy computer system including having a videoconference arrangement and a communication system;

wherein the pharmacy kiosk computer system and the servicing pharmacy computer system are interconnected via their respective communication systems in a manner that enables a pharmacy service videoconference to be established between a customer located at the pharmacy kiosk computer system and a live pharmacist located at the servicing pharmacy computer system; and

wherein the servicing pharmacy computer system is activated and enabled to provide pharmacy services when the customer interacts with the pharmacy kiosk computer system;

wherein the document scanner enables information relating to pharmacy services to be scanned on the document scanner and of the pharmacy kiosk computer system to be transmitted to the servicing pharmacy computer system for review by the live pharmacist.; and

wherein the servicing pharmacy computer system is configured to receive information scanned on the document scanner and to process the received information to provide pharmacy services requested by the customer.

Claim 2 (Currently Amended): The system for providing pharmacy services of claim 1, wherein the pharmacy kiosk computer system further ~~includes~~ comprises a payment scanner which ~~enable~~ enables payment information for the pharmacy service associated with requested pharmacy services to be transmitted from the pharmacy kiosk computer system to the servicing pharmacy computer system.

Claim 3 (Currently Amended): The system for providing pharmacy services of claim 1, wherein the pharmacy kiosk computer system is located in a store having a pharmacy, and ~~wherein~~ the pharmacy kiosk computer system is ~~designed for use~~ operable when the store is open for business but the pharmacy located in the store is closed.

Claim 4 (Currently Amended): The system for providing pharmacy services of claim 3, wherein the servicing pharmacy computer system is located at a pharmacy and is ~~designed for use~~ operable by a pharmacist working at the pharmacy.

Claim 5 (Currently Amended): The system for providing pharmacy services of claim 1, wherein the document scanner is configured for scanning a prescription and transmitting corresponding ~~on the~~ to the pharmacy kiosk computer system ~~is operable to scan prescriptions, wherein upon scanning the prescription an image file containing the prescription information is transmitted to the~~ servicing pharmacy computer system.

Claim 6 (Currently Amended): The system for providing pharmacy services of claim 5, wherein the document scanner ~~is operable to scan~~ configured for scanning identification information and insurance information and transmitting the corresponding information, wherein upon scanning, the identification information and insurance information is transmitted to the servicing pharmacy computer system.

Claims 7-8 (Canceled)

Claim 9 (Currently Amended): The system for providing pharmacy services of claim 1, wherein the pharmacy kiosk computer system includes and further comprises a handset that includes having a speaker in an ear piece portion and a microphone in a mouth piece portion for enabling private communications with the live pharmacist at the servicing pharmacy computer system during the pharmacy service videoconference.

Claim 10 (Currently Amended): The system for providing pharmacy services of claim 1, wherein the videoconference arrangement on or of both the pharmacy kiosk computer system and the servicing pharmacy computer system includes comprises a camera, a speaker and a microphone.

Claim 11 (Currently Amended): The system for providing pharmacy services of claim 1, wherein the pharmacy kiosk computer system includes a touchscreen that can be used by the customer to activate and to interact further comprises a touch screen display to permit activation and interaction with the pharmacy kiosk computer system and to activate and enable the servicing pharmacy computer system for providing requested pharmacy services.

Claim 12 (Currently Amended): The system for providing pharmacy services of claim 1, wherein, upon activation of the pharmacy kiosk computer system by a customer, an indication is provided by the servicing pharmacy computer system to the live pharmacist that a is notified and the live pharmacist is alerted when the customer at the pharmacy kiosk computer system is requesting pharmacy services.

Claim 13 (Currently Amended): The system for providing pharmacy services of claim 1, wherein the pharmacy kiosk computer system ~~includes~~ further comprises a motion sensor that activates an attract mode on the pharmacy kiosk computer system when a potential customer is within a predetermined distance from the pharmacy kiosk computer system.

Claim 14 (Original): The system for providing pharmacy services of claim 1, wherein the pharmacy kiosk computer system and the servicing pharmacy computer system are interconnected via their respective communication systems using a high-speed telephone connection.

Claim 15 (Original): The system for providing pharmacy services of claim 1, wherein the pharmacy kiosk computer system and the servicing pharmacy computer system are interconnected via their respective communication systems using the Internet.

Claim 16 (Currently Amended): The system for providing pharmacy services of claim 1, further ~~including~~ comprising a plurality of ~~said~~ pharmacy kiosk computer systems at different ~~various~~ remote locations, wherein each of ~~said~~ the plurality of pharmacy kiosk computer systems are interconnected with ~~the~~ at least one servicing pharmacy computer system, thereby enabling ~~the~~ live pharmacist at the at least one servicing pharmacy computer system to service customers at the different ~~various~~ remote locations.

Claim 17 (Currently Amended): A method of providing pharmacy services to a customer at a location where a live pharmacist is not available, said method comprising the steps of:
 providing an interactive pharmacy kiosk computer system at a first location for use by the customer needing pharmacy services;
 providing a servicing pharmacy computer system for use by a pharmacist at a second location remote from the first location;
 activating the servicing pharmacy computer system and enabling pharmacy services provided by the servicing pharmacy computer system when the customer interacts with the pharmacy kiosk computer system;
 establishing a pharmacy services videoconference session between the customer at the pharmacy kiosk computer system and the pharmacist at the servicing pharmacy computer system;
 conducting a videoconference between the customer and the pharmacist;
 transmitting providing information relating to pharmacy services from the customer pharmacy kiosk computer system to the pharmacist servicing pharmacy computer system in order to enable the pharmacist to service the customer; and
 processing information relating to pharmacy services to provide pharmacy services requested by the customer, ending the pharmacy services videoconference.

Claim 18 (Currently Amended): The method of claim 17, wherein providing information transmitted from the customer pharmacy kiosk computer system to the pharmacist servicing pharmacy computer system includes prescription information associated with the customer requesting pharmacy services, scanning a prescription at the pharmacy kiosk computer system and transmitting the prescription information to the servicing pharmacy computer system.

Claim 19 (Currently Amended): The method of claim 18, wherein providing information transmitted from the customer-pharmacy kiosk computer system to the pharmacist servicing pharmacy computer system further includes scanning an identification of identification information associated with the customer requesting pharmacy services, at the pharmacy kiosk computer system and transmitting the identification information to the servicing pharmacy computer system.

Claim 20 (Currently Amended): The method of claim 19, wherein providing information transmitted from the customer-pharmacy kiosk computer system to the pharmacist servicing pharmacy computer system further includes scanning insurance information for associated with the customer requesting pharmacy services, at the pharmacy kiosk computer system and transmitting the insurance information to the servicing pharmacy computer system.

Claim 21 (Currently Amended): The method of claim 19, wherein providing information transmitted from the customer-pharmacy kiosk computer system to the pharmacist servicing pharmacy computer system further includes scanning payment information associated with the customer requesting pharmacy services, at the pharmacy kiosk computer system and transmitting the payment information to the servicing pharmacy computer system.

Claim 22 (Currently Amended): The method of claim 17, wherein providing information transmitted from the customer-pharmacy kiosk computer system to the pharmacist servicing pharmacy computer system includes scanning at least one of prescription information, identification information, insurance information and payment information associated with the customer requesting pharmacy services, at the pharmacy kiosk computer system and transmitting the scanned information to the servicing pharmacy computer system.

Claim 23 (Currently Amended): The method of claim 22, further including comprising receiving prescription delivery instructions from the customer requesting pharmacy services, during the pharmacy services videoconference.

Claim 24 (Currently Amended): The method of claim 23, further including comprising filling or refilling a prescription for the customer based on information received by the pharmacist servicing pharmacy computer system from the customer using the pharmacy kiosk computer system.

Claim 25 (Currently Amended): The method of claim 24, further including comprising delivering the filled or refilled prescription to the customer in accordance with delivery instructions received from the customer during the pharmacy services videoconference pharmacy kiosk computer system.

Claim 26 (Currently Amended): The method of claim 24, further including comprising obtaining receiving an original prescription from the customer at the pharmacy kiosk computer system upon delivery confirmation of a filled prescription to satisfy pharmacy services requirements adopted by the servicing pharmacy computer system.

Claim 27 (Currently Amended): The method of claim 17, further including comprising providing a plurality of said pharmacy kiosk computer systems at various remote different locations, wherein each of said the plurality of pharmacy kiosk computer systems is operable to establishconfigured for establishing a videoconference session with the at least one servicing pharmacy computer system.

Claim 28 (New): A method of providing pharmacy services to a customer at a location where a live pharmacist is not available, said method comprising the steps of:

- detecting customer interaction with a pharmacy kiosk computer system;
- receiving a customer interaction signal at a servicing pharmacy computer system located remotely from the pharmacy kiosk computer system;
- activating the servicing pharmacy computer system when the customer interaction signal is transmitted to the servicing pharmacy computer system, enabling the servicing pharmacy computer system to provide requested pharmacy services;
- establishing videoconference session between the customer located at the pharmacy kiosk computer system and a live pharmacist located at the servicing pharmacy computer system;
- receiving and transmitting information related to pharmacy services from the pharmacy kiosk computer system;
- processing information related to pharmacy services at the servicing pharmacy computer system.

Claim 29 (New): A system for providing pharmacy services to a customer at a location where a live pharmacist is not available, said system comprising:

- a pharmacy kiosk computer system including a videoconference arrangement, a document scanner and communication system; and
- a servicing pharmacy computer system remotely located from the pharmacy kiosk computer system, the servicing pharmacy computer system including a videoconference arrangement and a communication system;
- wherein the pharmacy kiosk computer system and the servicing pharmacy computer system are interconnected via their respective communication systems in a manner that enables a pharmacy service videoconference to be established between a customer located at the pharmacy kiosk computer system and a live pharmacist at the servicing pharmacy computer system;

wherein information related to a prescription is scanned on the document scanner of the pharmacy kiosk computer system and transmitted to the servicing pharmacy computer system; and

wherein the servicing pharmacy computer system is configured to fill the prescription.

Claim 30 (New): A method of providing pharmacy services to a customer at a location where a live pharmacist is not available, said method comprising the steps of:

providing a pharmacy kiosk computer system at a first location for use by the customer needing pharmacy services;

providing a servicing pharmacy computer system for use by a pharmacist at a second location remote from the first location;

establishing a pharmacy services videoconference between the customer at the pharmacy kiosk computer system and the pharmacist at the servicing pharmacy computer system;

providing information related to a prescription from the customer to the pharmacist in order to enable the pharmacist to service the customer; and

filling the prescription.